

Plantronics Customer Interactions Portfolio **Wireless Solutions**

For more than 40 years, organisations worldwide have turned to our trusted solutions to ensure high quality customer interactions. The products deliver clear, precise sound, all-day wearing comfort and mission critical reliability. Learn more about our award-winning business solutions.

SPECIFICATIONS

	Savi 700 Series	CS500 Series
		
Connects to	Desk phone + PC + mobile phone	Desk phone
Target user	Customer interaction associates using multiple audio sources, needing mobility, simplified training and call intervention by multiple headset subscription, and easy hot-desking through interchangeable docking modules	Customer interaction associates using deskphones needing wireless mobility, with simplified training and call intervention by multiple headset subscription
Wearing style/usage	Lightweight convertible: over-the-ear, over-the-head, behind-the-head options; over-the-ear; over-the-head (monaural or binaural)	Lightweight convertible: over-the-ear, over-the-head, behind-the-head options ² ; over-the-ear; over-the-head (monaural or binaural)
Roaming range	Up to 120m ¹	Up to 120m ¹
Wireless frequency	DECT™, Bluetooth® v2.1	DECT as standard
Audio performance	Narrowband or wideband (configurable)	Narrowband or wideband (configurable)
Hearing protection	SoundGuard DIGITAL, SoundGuard (W730)	SoundGuard DIGITAL (CS510, CS520); SoundGuard (CS530, CS540, CS545)
Microphone noise reduction	Noise-cancelling	Noise-cancelling
Call control	Call answer/end/flash, mute, volume +/-	Call answer/end, mute, volume +/-
Talk time ³	Up to 9 hours (W710, W720); Up to 6 hours (W730) Up to 7 hours (W740) ³ ; Unlimited (W745) ⁴	Up to 9 hours (CS510, CS520); Up to 6 hours (CS530); Up to 7 hours (CS540)
Limited warranty	2 years	2 years
Model number	W710 (monaural); W710-M (monaural) ⁵ W720 (binaural); W720-M (binaural) ⁵ W730 (over-the-ear); W730-M (over-the-ear) ⁵ W740 (convertible); W740-M (convertible) ⁵ W745 (convertible + deluxe charging cradle kit) ⁴ W745-M (convertible + deluxe charging cradle kit) ^{4/5}	CS510, CS510/HL10 ⁶ (monaural, over-the-head) CS520, CS520/HL10 ⁶ (binaural, over-the-head) CS530, CS530/HL10 ⁶ (over-the-ear) CS540, CS540/HL10 ⁶ (convertible)

ACCESSORIES

Remote Desk Phone Call Control

Electronic Hook Switch (EHS) Cables

Ideal for phones with electronic hookswitch (EHS) capabilities.



Multiple model numbers. Please contact us to find the right one for you.

HL10 Lifter

Ideal for phones without electronic hookswitch (EHS) capabilities.



1. Features adaptive power, see technology legend.
2. CS540 (behind-the-head), sold separately.
3. Performance dependent on battery and may vary by device.
4. Unlimited talk time with deluxe charging cradle kit, comes standard with Savi 745. Available as an accessory with Savi 740.
5. Optimized for Microsoft® Lync™ Microsoft OCS 2007.
6. Includes HL10 Handset Lifter for remote desk phone call control.

Plantronics Customer Interactions Portfolio **Corded Solutions**

SPECIFICATIONS

	EncorePro 710/720	EncorePro 510/520	EncorePro 530	EncorePro 540
				
Connects to	PC or desk phone via audio processor* or Quick Disconnect cable	PC or desk phone via audio processor or Quick Disconnect cable	PC or desk phone via audio processor or Quick Disconnect cable	PC or desk phone via audio processor or Quick Disconnect cable
Target user	Customer interaction associates looking for ultimate comfort, audio quality and reliability	Customer interaction associates requiring all day comfort, first-class audio and reliability	Customer interaction associates looking for the most discrete headset with quality audio, comfort and reliability	Customer interaction associates who want to choose their own wearing style, and have first class audio and reliability
Wearing style/usage	Monaural ¹ , binaural	Monaural ¹ , binaural	Over-the-ear	Convertible: over-the-ear, over-the-head or behind-the-head
Audio performance	Wideband	Wideband	Wideband	Wideband
Hearing protection	SoundGuard	SoundGuard	SoundGuard	SoundGuard
Microphone noise reduction	Noise-cancelling	Noise-cancelling (except voice-tube models)	Noise-cancelling	Noise-cancelling
Call control	Yes, with DA series audio processor*	Yes, with DA series audio processor	Yes, with DA series audio processor	Yes, with DA series audio processor
Limited warranty	3 years	2 years	2 years	2 years
Model number	HW710 (monaural) ¹ HW720 (binaural)	HW510 (monaural) ¹ HW520 (binaural) HW510V (monaural, voice tube) ¹ HW520V (binaural, voice tube) ¹	HW530	HW540

1. Image not shown.

*Audio Processors for desk phones and soft phones are covered in a separate quick reference guide

TECHNOLOGY LEGEND

Adaptive Power

Automatically adjusts to low power when the wireless headset is close to the base to save battery life and maximise density.

Quick Disconnect

Lets agents conveniently unplug their headset so they can walk away from their phone without removing their headset.

SoundGuard DIGITAL

All the benefits of SoundGuard, plus anti-startle protection which detects sudden increase in sound and eliminates the increase, and Time Weighted Average (TWA) measurement which prevents average daily sound exposure from exceeding 85 dBA.

SoundGuard

Acoustic limiting for protection against sounds above 118 dBA.

Wideband

Frequency range to 6,800 Hz. Meets TIA-920 standard for genuine wideband response found within IP telephone voice sound.

GLOBAL CUSTOMER CARE Backed by Plantronics industry-leading global service and support. For more product information, reviews and partner-specific recommendations, please visit plantronics.com.