



The UC Toolkit: Driving UC Audio Adoption with Practical Tools and Tactics

GET IT RIGHT FROM THE START

The success of your Unified Communications (UC) rollout is riding on user adoption. Voice is a key component to your rollout, and high-quality audio is essential. A well-planned UC and audio device deployment is key for user adoption, and your users need to be equipped and educated on launch day. So your job is to ensure that they are ready.

THE UC TOOLKIT

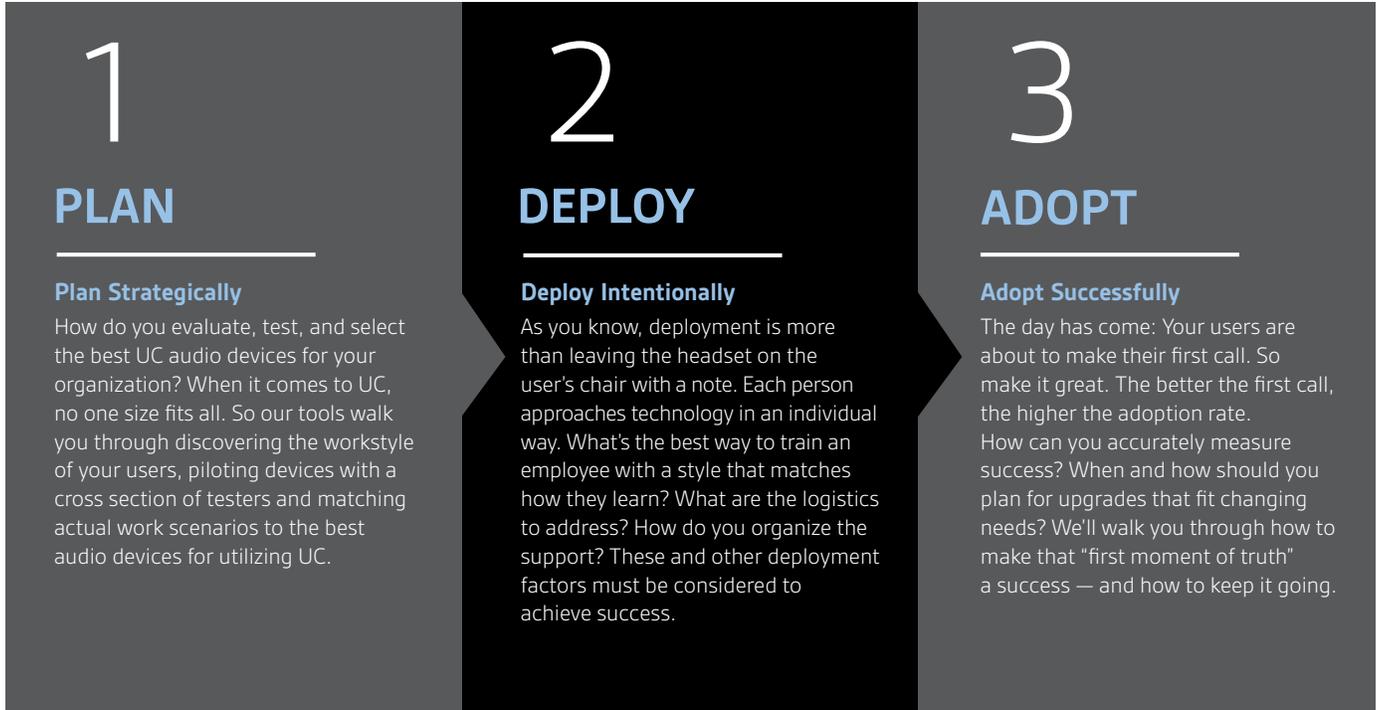
To help you be successful, we have developed the UC Toolkit. This online portfolio of deployment best practices, IT tools, and simple audio device and softphone training guides is based on the input and experiences of our customers. From planning and deploying to adoption, we have tools and tactics for every rollout phase, to help ensure that everyone in your organization embraces UC — and their audio devices — to the fullest.

“The UC Toolkit helped me identify the key elements of my headset rollout I needed to consider.”

— Jim Nassar, IT Director

HELPFUL RESOURCES FOR EVERY DEPLOYMENT PHASE

Audio device deployments follow the same phased approach as any product rollout, but not everyone will be at the same point at the same time. Wherever you are in the process, the UC Toolkit has something to offer.



UC AUDIO DEPLOYMENT NEEDS

Whether you need a high-level overview of a suggested UC audio strategy, FAQs that speak directly to a specific question about your rollout, or a Quick Setup Guide to help you jump-start your users, we have the right tool for the job.

IT BEST PRACTICES

- Plan FAQs
- Deploy FAQs
- Adopt FAQs
- UC Audio Rollout Guidelines
- Global Deployment Workbook

IT TOOLS

- Plan Checklist & Survey
- Deploy Checklist & Survey
- Adopt Checklist & Survey
- UC Catalog Tool

WIRELESS PLANNING

- Wireless Voice White Paper
- Wireless Voice Planning Tool
- Wireless Voice Podcast

TRAINING

- Quick Setup Guides
- Video Setup Guides

HIGH USER ADOPTION IS KEY FOR A SUCCESSFUL UC AUDIO ROLLOUT — WE CAN HELP.

To find out more about the UC Toolkit, visit us at plantronics.com/uctoolkit.